

CASE STUDY

Argenta chooses DKSH New Zealand to deliver Ultrapure water in Animal Pharma



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About Argenta

Since 2006 Animal health research and manufacturing has been [Argenta's](#) passion. This contract research (CRO) and contract manufacturing organisation (CMO) is the only global combined organisation of its type and specializes in animal health.

The global animal health market size was valued at USD 50.89 billion in 2020 and is expected to grow at a compound annual growth rate (CAGR) of 8.8% during the forecast period (2021 - 2028)¹. Their unique molecule to market approach means they partner comprehensively across the full development cycle of a product to help grow the market and support the long term health and well being of animals.



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The Project Details

Argenta approached [DKSH New Zealand](#) looking for a solution to support their Ultrapure water for HPLC needs. They needed a partner that could modify their existing facility/plumbing capability without disrupting their existing work process.

Their chosen partner would need help by seamlessly upgrading their water supply systems without having to get too many internal stakeholders involved. They had minimal bench space available (particularly in R&D) and would require volumetric dispensing for user friendly operation, and provide a system that allowed them to manage their own in-house maintenance was important.



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The Solution

DKSH approached the project by carefully understanding the exact details of the customers needs and listening to their requirements. [ELGA's PURELAB Chorus 1 Analytical Research](#) was a natural recommendation, able to supply a complete solution from tap to ULTRAPURE water direct from a potable water supply. It was ideal for Argenta's HPLC needs in their R&D laboratory.

Argenta also needed a water system that could supply purified water for washing machines and dissolution baths, essentially a type 2 water system. DKSH knew that they could assist Argenta with all their laboratory pure water needs, and successfully installed and commissioned a [PURELAB Chorus 2 RO/DI](#).

The expert DKSH customer handling and specialised engineering capabilities & ELGA's product offering has streamlined analytical testing and ensured that high purity water is readily available and used for all laboratory testing. It has reduced time taken by analyst collecting pH₂O from other locations in the plant and freed up staff for other activities.

¹ <https://www.grandviewresearch.com/industry-analysis/animal-health-market>

Customer Testimonial

The installation and qualification process with the service engineer went smoothly. Any issues that arose were dealt with swiftly and professionally. The systems are easy to maintain in house. We found the whole process straightforward and the qualification protocols thorough.

Martina Kopp, Argenta



Dedicated to Discovery

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