ELGA VEOLIA

Service Bulletin

SBN0130 Issue 1

Description	PURELAB flex Software Release - Version 1.4.1		
Bulletin Reference	SBN0130 – Issue 1	Produced By	Steve Bryant
Product(s) Affected	PURELAB flex Range	Technical Approval	Gavin Williams
Circulation List	Sales & Technical	Quality Approval	John Johnston
Date of Issue	July 2019	E&I Approval	Lee Underwood

1. Introduction

This Service Bulletin is to confirm the release of software update v1.4.1 for the complete PURELAB flex Range of products.

2. First Serial Number of Implementation

Part Numbers	Description	Serial Number of Implementation
PF1XXXXM1	PURELAB flex (Optional Purification Pack)	All flex serial numbers from FLB00011966 onwards
PF2XXXXM1	PURELAB flex (Purification Pack, DI & TOC)	
PF3XXXXM1	PURELAB flex 3 UV,DI & RO reservoir system	
PF4XXXXM1	PURELAB flex 4 direct supply reservoir system	
PF5XXXXM1	PURELAB flex 5 UV,DI & RO reservoir system	
PF6XXXXM1	PURELAB flex 6 direct supply reservoir system	

3. Why are ELGA releasing new software?

Due to part obsolescence, the graphics display has changed. The replacement display, displays upside down, so the software update simply rectifies this issue. Please note that all existing installations will not be affected if v1.4.1 is installed.

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5. Where can I get the new Software from?

Software can be downloaded from the PartnerNet. There are two different software files which contain different language sets;
1. Western: English, French, German, Italian, Spanish & Portuguese.
2. Eastern: English, Japanese and Mandarin.

If you experience difficulty downloading the software onto your USB Mass Storage Device, please contact the ELGA Technical Support Team.

Important Note: - Please do not download PURELAB Chorus software onto the same USB as PURELAB flex software as the systems cannot differentiate between the two UPDATE.ENC files.

6. When should I upload the new flex software on my customer's system?

ELGA recommend downloading the latest version of software on your customers system during routine service visits, after commissioning or system upgrades.

Updating software can take up to 10 minutes to complete and the status of the update will be displayed on the handset display.

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